

Courtesy Bus Policy

To ensure the comfort, safety and enjoyment of all patrons, the following policy has been adopted for the use of the Club Courtesy Bus:

- The Courtesy bus operates for members and guests of Tewantin Noosa RSL Club, residing within the approved catchment area map.
- Courtesy Bus use is intended for the sole purpose of patronising the Club.
- Pick up and drop off points must be a residential address or public transport facility only and must be from the curb side of the street, entry into units and townhouses cannot always be accessed.
- Passengers are required to wear seatbelts.
- Passengers are to wait for the Courtesy bus driver's assistance before exiting the vehicle.
- Bookings are to be made on the day only at the Club's reception via phone or in person. (minimum 15 minutes prior to requested time)
- Every attempt will be made to adhere to schedules, but times may vary without notice.
- Routes may be altered without notice at the discretion of the driver.
- Our Courtesy Bus timetable can be found at the Clubs reception or on our website.
- Announcements where possible will be made across the club to notify patrons of departures, or estimated departures times.
- To qualify for a return journey, club patronage must be for a minimum of one hour.
- Operating hours may vary on Public Holidays and Special Events.
- The driver reserves the right to refuse accepting any patron, including minors on the courtesy bus if they feel that safety is a concern.
- Minors must be in the presence of a parent or guardian and are not permitted to travel alone or without supervision.
- The courtesy bus is not equipped to facilitate wheelchairs or walkers on the bus.
- While using the courtesy bus, patrons must abide by the Clubs Policies, Rules and By-Laws.
- Tewantin Noosa RSL Club Staff reserve the right to refuse entry to intoxicated or unruly passengers or if there is a safety concern.
- Offensive language, objectionable behaviour, smoking, and the consumption of food, alcohol or beverages are not permitted on our courtesy bus.
- The courtesy bus driver is authorised to eject any person in breach of Tewantin Noosa RSL Club rules and regulations.
- Patrons must always follow the direction and instructions of the driver.
- Any patron that does not follow direction or misuses the purpose of this service may be banned from future use, including all users from the same address.